



Surgical perfection. For life.



# STILLE instruments are precious

The instruments on a hospital represent a large investment. As all investments, it needs to be taken care of.

When we service and repair instruments, it's quite common that we find STILLE instruments that were manufactured already in the middle of the last century. This would never have been possible without the hospital's investment in quality and correct service and maintenance. By taking good care of their instruments, the hospital can minimize the need to purchase new instruments and thereby save a lot of money.

STILLE has manufactured surgical instruments of the absolutely best quality since 1841. Still today, just like 175 years ago, the instruments are mainly manufactured by hand, all the way from forging to shaping, grinding, polishing and adjustment. Probably nobody knows better than STILLE what characterizes an instrument of good quality and endurance, or how correct maintenance can increase its life expectancy and contribute to better patient safety.

**What service facility could be better suited to maintain the instruments than the company who manufactured them? At STILLE, all service and repair is handled by the same skillful instrument makers who originally manufactured the instruments.**



# Instrument service

## **STILLE Service resets the instruments in a shape as close as possible to new.**

An instrument's life expectancy increases substantially when it's serviced regularly, especially cutting instruments.

We care for the instruments' life expectancy and try to affect the instruments as little as possible during service. We remove less material from the cutting edges to allow more sharpening in the future. Scissors are always taken apart to allow sharpening correct sharpening. The joint screw is adjusted after sharpening and the cutting angle is calibrated – which is very important in order to obtain maximum cutting performance.

## **Warranty & Product Marking**

When polishing the instrument at service, the product marking normally disappears. At STILLE, the instruments are always remarked, which ensures that the 30-year

warranty is still valid. The STILLE warranty is only valid for instruments that have been repaired in a correct way and carry the correct product marking.

## **Delivery time**

General delivery time for service is maximum 10 working days (excl freight time) Repairs may take some more time depending on needed remedy.

## **Service contract**

If you want to get better control over the cost of service, we are happy to offer service contracts based on purchased quantity. Please feel free to contact STILLE to get an offer.

The following remedies are included in a complete maintenance service at STILLE:

- Complete dismantling of instruments
- Careful cleaning of all areas (also hidden areas around screw joints etc)
- Complete surface renovation and product marking
- Polishing and adjustment
- Function test
- Lubrication and packing



## **STILLE AB**

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